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Information about us

Real Insurance is a trading name of Real Insurance Group Limited (“We”), and our website is <https://www.realinsurance.co.uk>. We also host and supply additional websites to promote our product ranges (Identified as Trading Styles) specific to business sectors and business types.

We are registered in England and Wales under company number 2690266, and have our registered office and main trading address at;

Real Insurance Brokers Limited

Millennium House
Sovereign Way
Mansfield
Nottinghamshire
United Kingdom
NG18 4LQ

We are Authorised and Regulated by the Financial Conduct Authority under Number: 301589

We can be contacted by;

- The above postal address
- Entering details on the Contact Us page of this website
- Emailing info@realinsurance.co.uk
- Calling us on 01623 889530

Privacy Policy

We take your privacy very seriously and at all times comply with GDPR Legislation with regard to your privacy. A copy of our detailed Privacy Policy is accessible from the base of our home page via the link entitled “Privacy Policy”.

Complaints

Any complaint is taken very seriously, and we endeavour to respond to complaints as soon as possible. . A copy of our detailed complaints Policy is accessible from the base of our home page via the link entitled “Complaints”.

If you have any questions regarding a complaint and/or a general enquiry please do let us know using any of the above contact points

Customer Reviews and Testimonials

By writing a Customer Review or testimonial, you acknowledge that any review, testimonial, feedback or rating which you leave may be published by us on the Website and you agree that it may be displayed for as long as we consider appropriate and that the content may be syndicated to our other websites, publications or marketing materials.

You also undertake that any review, testimonial, feedback or rating that you write shall:

- Comply with applicable law in the UK and the law in any country from which they are posted
- Be factually accurate
- Not contain any material which is either defamatory, threatening, obscene, abusive, offensive, hateful, inflammatory or is likely to harass, upset, annoy, alarm, embarrass or invade the privacy of, any person or be deceiving.
- Not promote or advocate an unlawful act or activity, discrimination, sexually explicit material or violence.
- Not infringe any trademark, copyright (including design rights), database right, or other intellectual property rights of any other person or breach of any legal duty you owe to a third party
- Not be used to impersonate any person, or to misrepresent your identity
- You agree to indemnify Real Insurance Group Limited and will not hold us responsible for any claim or action brought by third parties, arising out of or in connection with any review, testimonial, feedback or rating posted by you on the Website, including, without limitation, the violation of their privacy, defamatory statements or infringement of intellectual property rights.
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FCA firm reference number 301589

Useful Links

FCA: <https://www.fca.org.uk/>

Financial Ombudsman Service: <https://www.financial-ombudsman.org.uk/>